

Wise Thoughts

It's hard to believe we're approaching nearly two years of navigating the COVID-19 pandemic. Yet through it all, we've been honored to be here ready to serve you, navigating the ever-changing situation together. Your credit union was created to help its members through both the good and challenging times, and we're hopeful that this coming year will be a better one for us all.

As your financial cheerleaders, we hope you'll turn to us for anything you may need in the months ahead. Your thoughts, ideas, and needs really DO affect change here at Greensboro Municipal FCU. We have gone live this month with web chat – a need that arose during these challenging times to better serve our membership and one that we were happy to meet. We always value member feedback, so please reach out to our team to let us know how we can help you in 2022 and beyond.

As we begin 2022, now is an excellent time to add updating your contact information to your financial review process in the new year. Why keep your information up to date with the credit union? It's important that we can easily reach you should there be any suspected fraud or account-related emergency requiring immediate attention.



Urgent issues that may affect your account include:

- Data breaches at local/national retailers that may impact your account security
- Potentially fraudulent activity through irregular spending patterns
- System upgrades or anticipated downtime in online banking
- Phishing attempts or scams affecting the credit union
- Any emergency or natural disaster that may prevent you from conducting transactions

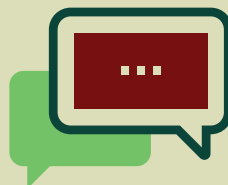
Please take a minute to verify that the contact information we have for you on file is correct the next time you stop by your local branch or conduct a phone transaction with one of our Member Service Representatives. This includes your mailing address to ensure you receive all required regulatory notices and statements, as well as your email address and phone number for time-sensitive updates. Thank you for helping us keep your financial relationship secure!

Yours in Prosperity,
Jerry Wise, President & CEO

Introducing WEB CHAT

Our new secured live chat is now available through home banking

Members can now chat with a credit union associate about their banking needs everyday from 8AM - 11 PM. Simply log into home banking and look for the link for Web Chat.



Annual Meeting

SAVE THE DATE

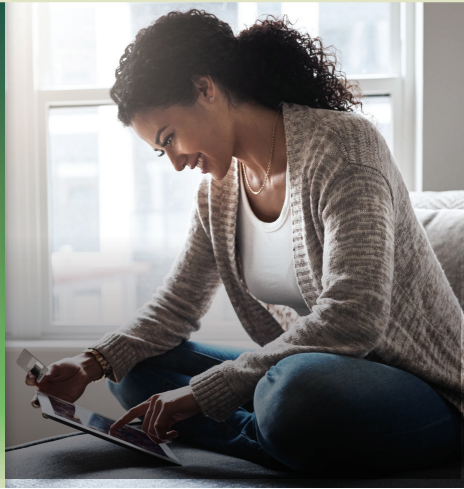
April 21, 2022

More details to come February 2022!



**YOU'VE
GROWN
APART AND
THAT'S OK**

*Break up with
your bank.*



HOLIDAY CLOSINGS:

Martin Luther King, Jr. Day
(Monday, January 17)

Presidents' Day
(Monday, February 21)

Good Friday/Spring Break
(Friday, April 15)

Transfer your high-interest balances to a Greensboro Municipal Credit Card and let us show you the love you deserve.



No balance transfer
or annual fees



Rates as low as
10.90% APR*



Local service
you'll love

OURS

**BALANCE
TRANSFER FEE**

\$0

THEIRS

**5% BALANCE
TRANSFER FEE**

\$250

*APR = Annual Percentage Rate. Balance transfers are subject to approval. Rates and terms subject to change without notice. Lowest rate available with direct deposit. Subject to credit approval. Membership eligibility required. Other terms and conditions may apply. This credit union is federally insured by the National Credit Union Administration.

GREENE STREET – MAIN OFFICE

217 N. Greene Street
Greensboro, NC 27401

Phone: 336.373.2090

Toll-Free: 866.373.4628

Fax: 336.373.5896

Mon-Fri: 8:30 AM – 5:00 PM

SOABAR BRANCH

2200 Soabar Street
Greensboro, NC 27406

Fax: 336.335.5556

Mon-Fri: 8:30 AM – 5:00 PM

RENAISSANCE BRANCH

2511 Phillips Avenue
Greensboro, NC 27405

Fax: 336.907.7341

Mon-Fri: 9:00 AM – 5:00 PM

CLOSED: 1:30 PM – 2:30 PM

**HOME LOANS
YOU'LL LOVE**



**Finance your home with
a local lender you trust.**



Low rates & closing costs



Local, trusted service



Quick closing times



Contact Kristin Howerton: 336-676-6398 | khowerton@greensboromcu.org

336.373.2090

greensboromcu.org

member.services@greensboromcu.org

For after-hours and weekend service, visit Credit Union Service Center. Over 5,000 branches across the U.S. Cash checks, make withdrawals, deposits, account inquiries, and loan payments.

For locations visit co-opcreditunions.org/locator.



Federally insured by NCUA.